David Turner 10 STONEHEDGE ROAD HILLSBOROUGH CA 94010

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have been with my provider, Sonic.net, for at least 20 years. Before them I was with another smaller ISP who unfortunately went under. I prefer the smaller providers because I feel that not only do they give better service, but they're more concerned about their customers and they're more willing to listen to complaints and help with problems. When I call for technical support, I'm getting someone who's not only local, but also not reading off pre-written cards and going through an outline to solve problems.

I've recommended Sonic to quite a few people and they're very happy with it too.

I'm waiting patiently to get fiber but I'm probably about a year or two away from them getting in to my area. That said, I'm sticking with my current ISP, Sonic.net, for the long haul.

David Turner